GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:2003
ANSWERED ON:09.03.2015
PROVISIONAL BILLS OF IGL
Udasi Shri Shivkumar Chanabasappa

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether the Government has noticed that Indraprastha Gas Limited (IGL) has sent provisional bills without taking reading of various consumers of IGL;

(b) if so, (he details thereof and the reasons therefor; and

(c) the steps taken by the Government to solve the issue?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (INDEPENDENT CHARGE) (SHRI DHARMENDRA PRADHAN)

(a) to (c) : The process of raising bills on domestic Piped Natural Gas (PNG) consumers at Indraprastha Gas Limited (IGL) has been adopted as prescribed in Petroleum and Natural Gas Regulatory Board (PNGRB) (Code of Practice for Quality of Service for City or Local Natural Gas Distribution Networks) Regulations, 2010. According to these Regulations, the bill on customer is raised at bi-monthly frequency on the basis of meter reading collected from the PNG meter installed at customer`s premises.

In case the meter is not read during any billing cycle due to reasons attributable to domestic consumer, like unavailability at home at the time of visit etc IGL sends a provisional bill based on average consumption of last six billing cycles as per Clause 6, Sub-Clause (1), Section G of said Regulations.